

River Information Services (RIS) in Flanders

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Waterwegen en Zeekanaal NV
weg van water



Overview

- Key RIS services: IENC, T&T, NtS and ERI
- Extra's: FlaRIS, C@LRIS, WLAN, ...
- Overview relationships
- Added Values of RIS + financial support
- Daily operation of the RIS-centers
- Questions



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Notices to Skippers

State of Affairs:

- Application in operation since 25/05/10:
 - <http://nts.flaris.be>
 - Push (e-mail) en Pull (www)
 - BtoB : webservices
- Responsibility per authority



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Notices to Skippers

AAA Nederlands English Français Deutsch



Portal

Messages
Search Messages
Subscription
Downloads
Scheduling
Water levels

Bandwidth

High Bandwidth
Low Bandwidth

Login...

Please enter your user ID
and corresponding password
to log on.

User ID:

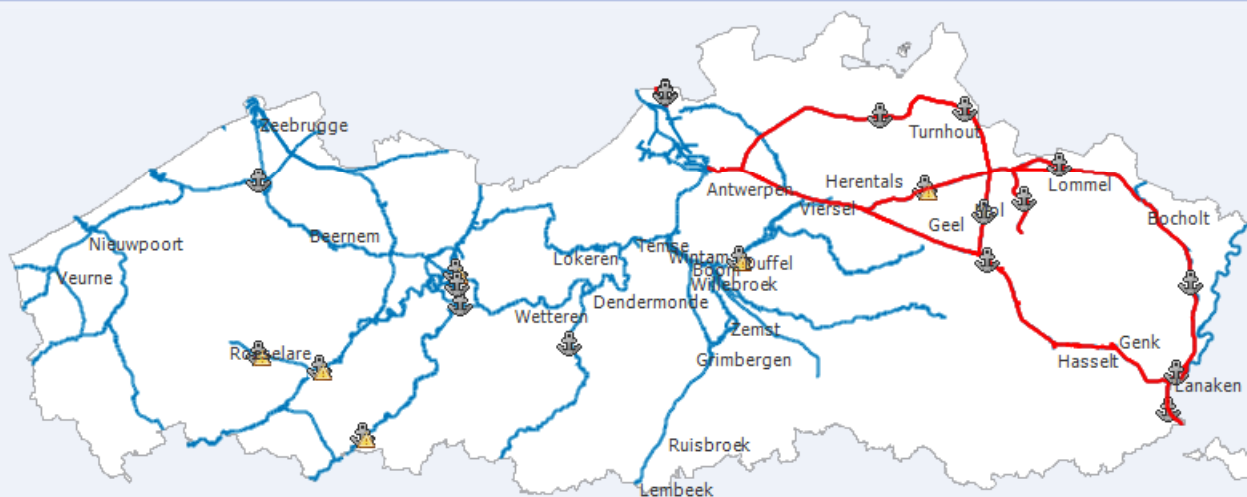
Password:

[Login](#)

[Reset password](#)

Cookies have to be activated
in order to log on.

Map of Flanders



Fairway and traffic Urgent fairway and traffic Ice message Water related message Weather

List of Notices to Skippers

Type: ☒ Fairway and traffic ☒ Urgent fairway and traffic ☒ Ice message ☒ Water related message ☒ Weather

From: 1/9/2010

Until: 9/15/2010

Object:

Title:



[Search](#) | [Current messages](#)

Text display

<input type="checkbox"/>	NtS no.	Title	From	Until
<input type="checkbox"/>	2010/0291/01 (Waterwegen en Zeekanaal NV)	Notice withdrawn - Dender, Dender km 17.4 (Overboelare) Dender, Dender km 65.6 (Appels) 2010/0291/01	5/26/2010	
<input type="checkbox"/>	2010/0266/00 (Waterwegen en Zeekanaal NV)	Warning - Kanaal Roeselare-Leie, Kanaal Roeselare-Leie km 6.4 (Izegem) Kanaal Roeselare-Leie, Kanaal Roeselare-Leie km 6.2 (Izegem) 2010/0266/00	9/14/2010	10/14/2010
<input type="checkbox"/>	2010/0263/00 (Waterwegen en Zeekanaal NV)	Blockage - Ringvaart om Gent, Sluis 2 te Merelbeke (Merelbeke) Ringvaart om Gent, Sluis 2 te Merelbeke (Merelbeke) 2010/0263/00	9/14/2010	
<input type="checkbox"/>	2010/0051/02 (nv De Scheepvaart)	Delay - Albertkanaal, Brug Vroenhoven (Riemst) 2010/0051/02	9/11/2010	9/30/2010
<input type="checkbox"/>	2010/0241/01 (Waterwegen en Zeekanaal NV)	constriction of waterway - Kanaal Gent-Terneuzen, Kanaal Gent- Terneuzen km 2.5 (Gent) (Sluis) 2010/0241/01	9/12/2010	9/27/2010

Scheduling



[Nieuwe Zeesluis](#)



[Wintam](#)



[sluis Genk](#)



[sluis Wijnegem](#)

[More](#)

Water level (cm - TAW)

[More](#)

RIS Organisation

nv De Scheepvaart
Havenstraat 44
3500 Hasselt
T 0800/30 440
T +32(0)11/29 85 85
F +32(0)11/29 85 65
e-mail: [RIS Hasselt](#)

Waterwegen en Zeekanaal
NV
RIS Evergem
Ringvaartweg 1
9030 Mariakerke
T 0800/30 440
T +32(0)9/253 94 71
F +32(0)9/253 56 64
e-mail: [RIS Evergem](#)

Notices to Skippers

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Blockage - Ringvaart om Gent, Sluis 2 te Merelbeke (Merelbeke) Ringvaart om Gent, Sluis 2 te Merelbeke (Merelbeke) 2010/0263/00

Message

Code format

XML (raw format)

Select a language

italiano

- messaggio RIS:
 - (identificazione del tratto):
 - mittente del messaggio: WenZ
 - origine dell'informazione: WenZ
 - Stato interessato: Belgio
 - lingua originale: olandese
 - data di emissione: 20100914
 - orario di emissione: 0704
 - messaggio relativo a canale navigabile e traffico:
 - : 2010
 - anno: 0263
 - numero progressivo: 00
 - codice oggetto: interruzione
 - motivazione: diversi
 - fonte dell'avviso (autorità): WenZ
 - periodo di validità:
 - da (aaaammgg): 20100914
 - comunicazione:
 - mezzo di comunicazione: telefono
 - numero o indirizzo: (+32) 9 253 94 71
 - comunicazione:
 - mezzo di comunicazione: telefax
 - numero o indirizzo: (+32) 9 253 56 64
 - comunicazione:
 - mezzo di comunicazione: Internet
 - numero o indirizzo: http://nts.flaris.be
 - testo: Vanaf heden - dinsdag 14 september 2010 om 7.00 uur - is sluis 2 gestremd wegens een defect aan de opwaartse deur.
 - tratto idrovia o canale navigabile:
 - definizione geografica dell'idrovia o dell'oggetto:
 - identificativo oggetto geografico: BEMRL05906S000200181 (km 18.1)
 - identificativo oggetto geografico: BEMRL05906S000200181 (km 18.1)
 - denominazione dell'oggetto geografico: Ringvaart om Gent
 - tipo di idrovia: canale navigabile
 - coordinate dell'oggetto:
 - latitudine (decimale): 51 00.5061 N
 - longitudine (decimale): 003 44.9036 E
 - coordinate dell'oggetto:
 - latitudine (decimale): 51 00.5061 N
 - longitudine (decimale): 003 44.9036 E

developed by [ALSIC](#)



Medegefinancierd door de Europese Unie

Trans-Europees vervoersnetwerk (TEN-T)

Electronic Reporting

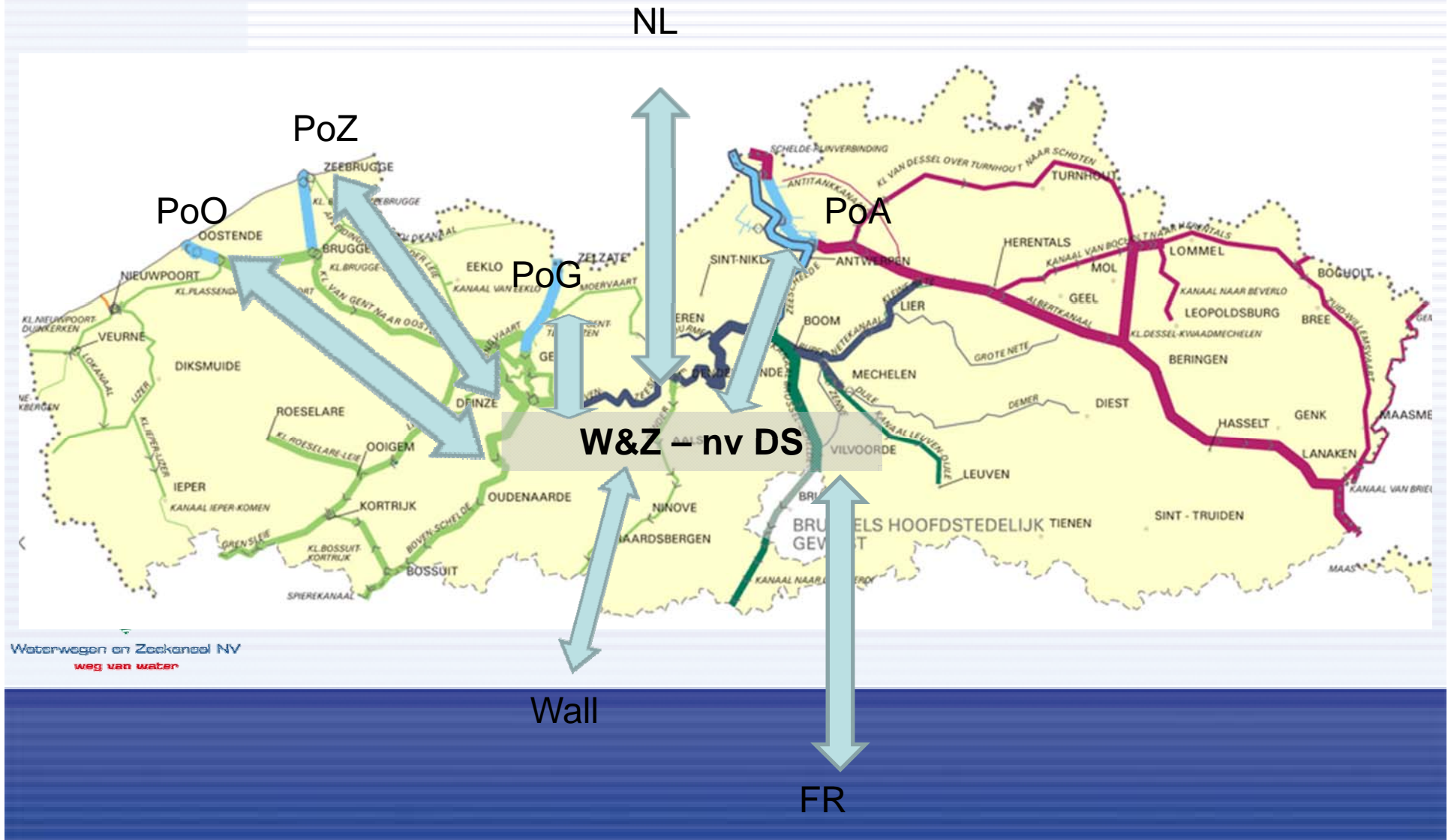
- State of Affairs:
 - Information is collected on the locks (invoicing)
 - Authority to authority: since 2008 both waterway authorities exchange information with:
 - The seaports Ghent, Antwerp, Zeebrugge, Oostende, the Netherlands, Wallon region and France.
 - Ship to authority: in operation since summer 2011



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Electronic Reporting



Electronic Reporting

- Future:
 - Study on SPOC for electronic reporting in Flanders is nearing completion
 - Ultimate goal : corridor-oriented SPOC for single reporting per trip, even international
 - Maximal sharing of information between all authorities to reduce administrative burden to users



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Tracking & Tracing

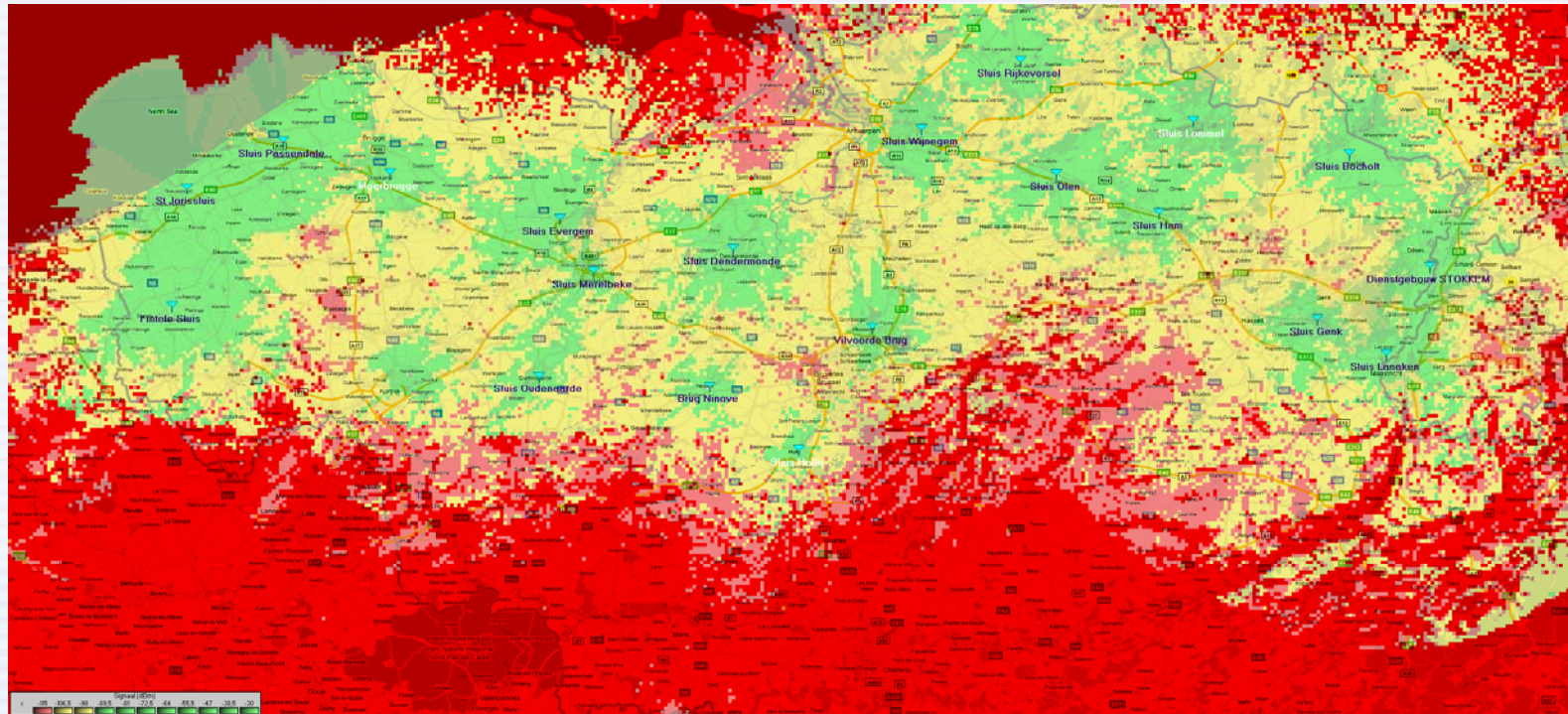
- State of Affairs:
 - Inland AIS-network technical in operation since 02/2012
 - Functional use: cfr. infra - VisuRIS



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Tracking & Tracing



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Tracking & Tracing

- AIS obligation is advisable:
 - on all waterways
 - for all commercial navigation
 - respecting class A transponders
 - Timing ~ other countries/CCR (12/2013)
- Legislation needs to be as clear as possible (limit the number of exceptions)



Inland ECDIS

State of Affairs

- IENC's of class IV and higher are available for download and free of charge via <http://ris.vlaanderen.be>
- Other classes will follow



Inland ECDIS

Next steps:

- Update to usage 7 of existing charts
- Tender production of new charts, incl. maintenance
- Gathering survey data via mobile mapping
 - Quick, accurate, rich data set, extra feed for other applications, ...



Additional realisations to
support/extend RIS:



Overview

- FlaRIS
- C@LRIS
- Wlan
- VisuRIS



FlaRIS (Flanders RIS)

- Phase I: skeleton (reference tables), port management, storage of position, voyage and cargo data.
- Phase II: replace existing invoicing apps and integration of existing applications (i.e. lock planning)
- Phase III:
 - electronic payment
 - Single reporting point
 - Visualisation layer RIS for RIS-center, logistic partners, ports, rescue services, ...



@LRIS – Calamity Abatement

Aim of RIS-center:

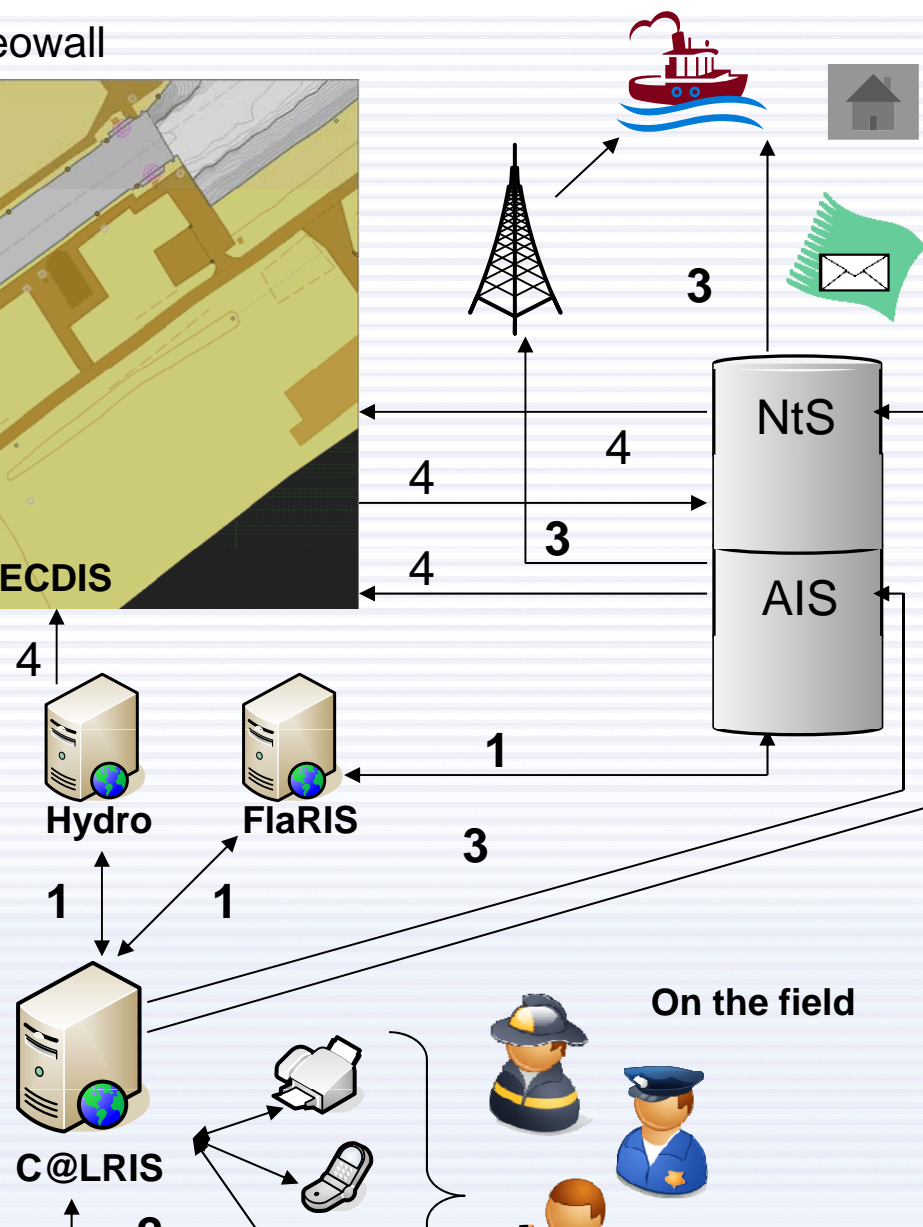
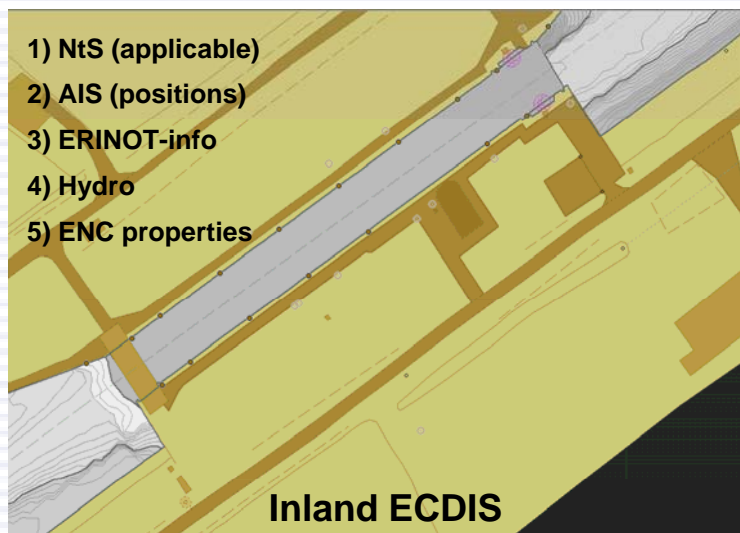
- Based on results IRIS I - Best Practices
 - RIS = supporting function, no coördination
 - Standards for Classification and severity of calamity is necessary in crossborder exchange.

Implementation =>



ve calamity - get
 ion: ship, crew,
 .
 people /
 urs
 skippers (+ VHF)
 people up-to-date
 ic overview
 calamity

Videowall



ANPASSEN (MEL-WZ2010-9-160)

Opslaan Escaleer naar calamiteit Nieuwe taak E-mail Fax SMS Tel Webservice Sluiten

Taken Gerelateerde calamiteiten Geschiedenis Bijlagen Communicaties

gegevens

C@LRIS nummer: mel-wz2010-9-160

Organisation: RIS Evergem

Type: N/A

Status: Nieuw

Contact methode: Tel

Tijdstip: 22/09/2010 17:29



Omschrijving: Telefoongesprek van Unknown 00477675152 naar 129001

Bericht: Telefoongesprek van Unknown 00477675152 naar 129001

Nota's: <<<Wie/Wanneer

Melder:

Geregistreerd door: Task Service

Externe referentie:

Simulatie: ☐

ing

Gebied: Waterwegen en Zeekanaal NV

Waterweg start:

Waterweg einde:

Object:

Voorstellen

Noodplan nvDS - Melding

[Meer lezen](#)

Vraag : verwittig dijkwachter

Ontvanger : [Dijkwachter](#)

Vraag : verwittig districtshoofd

Ontvanger : [Districtshoofd](#)

Vraag : verwittig watercoördinator

Ontvanger : [Ingenieur-
watercoördinator](#)

Vraag : verwittig iedereen

Ontvanger : [DS te contacteren](#)

De hierboven vermelde procedures zijn richtlijnen en adviezen. U beslist zelf welke acties dienen ondernomen te worden.

Wlan

- Why?
 - To facilitate in communication between ship & shore
- How?
 - Hot spots: wireless internet access on specific places (locks, mooring facilities, ...)
- What?
 - Free access to inland navigation related sites (everybody) & internet (skippers)



VisuRIS

Can we extend the use of RIS?

Study:

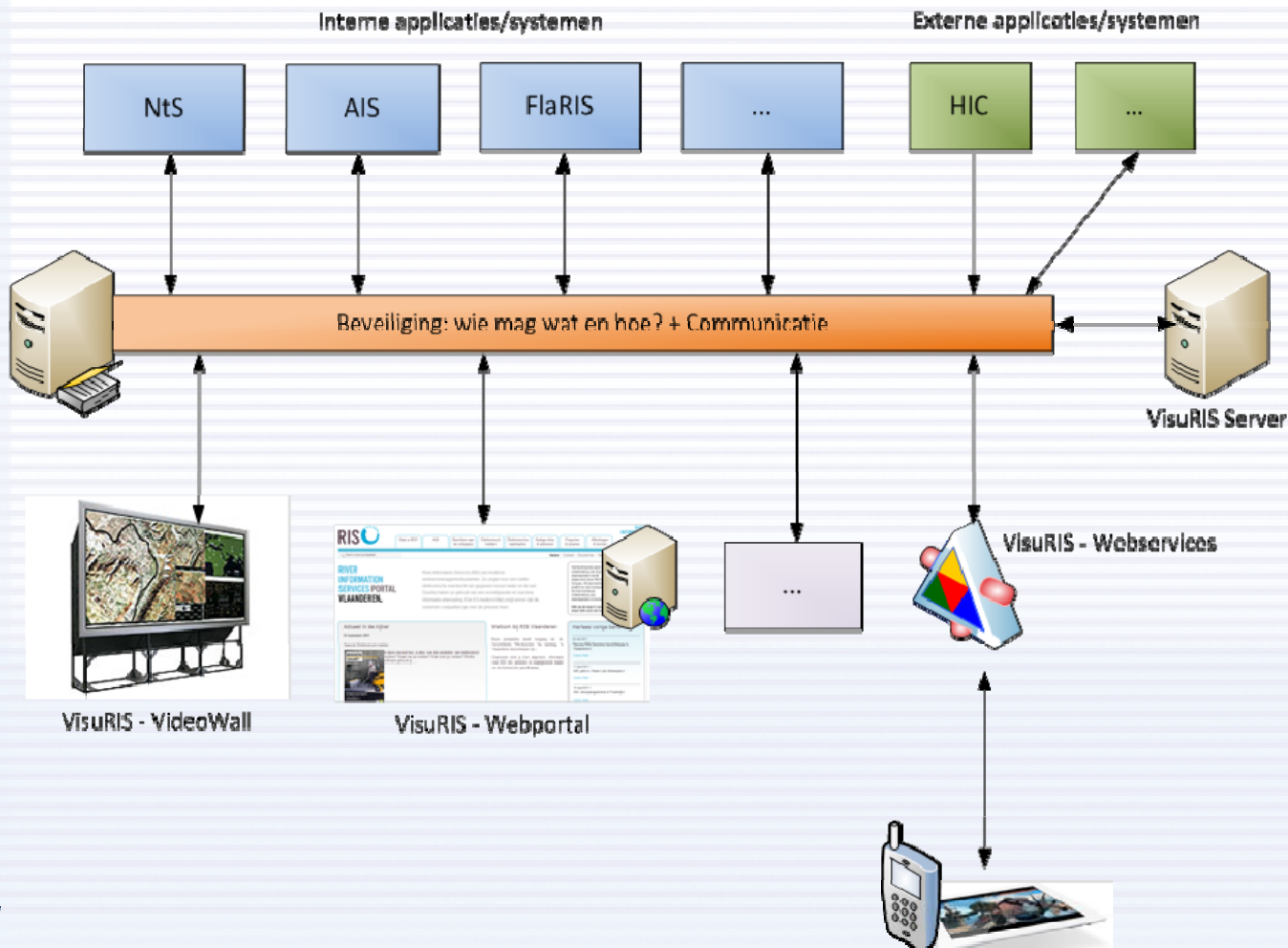
- inventory of internal and external customers
- their needs,
- available data
- how to supply, incl. legal aspects (privacy)!

Realisation:

- RIS suite of applications (web, clients, apps for tablets/phones, M2M, ...)



VisuRIS



Electronic payment

- Reduce administrative burden
- Allow skipper to stay on board for all administrative tasks (invoice, permits, ...)



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Schematic overview



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Flanders RIS system

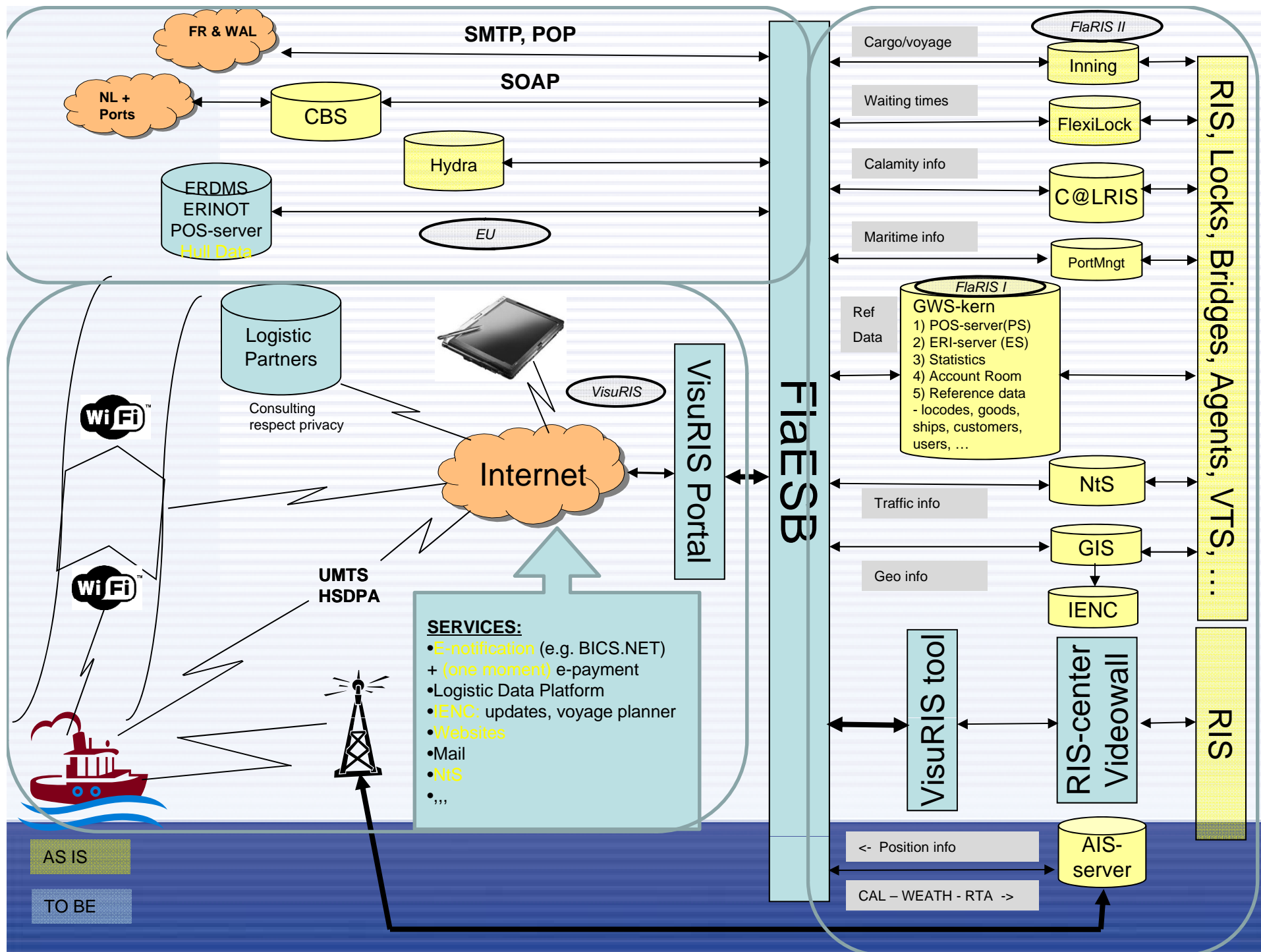
=

NtS + IENC + FlaRIS I (ref) +
II (ERI) + III (T&T + VisuRIS +
e-payment) + WLAN +
C@LRIS



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RIS Westernscheldt



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RIS Westernscheldt

- **Contactpersons:**



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Added value of RIS



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Added Values of RIS (1)

- **Inland ECDIS:** route planner, properties of locks and bridges, view NtS, calamities and other ships with AIS
- **Notices to Skippers:** Language independent, import in ECDIS, push/pull,...
- **AIS:** view around the corner, receive extra information (weather, signal status, water levels, emergency, RTA,...), logistical follow up, integration with ECDIS, ...
-  **ERI:** announce voyage ONCE, incl. e-payment (restricted to a corridor).

Added Values of RIS (2)

- Pre-contract (VisuRIS):
 - Offer information: empty vessels (type), ETA's, current position, contact information, ...
- Post-contract (VisuRIS):
 - Current position and ETA's: JIT
 - Triggering pro-active action if deadlines will not be met

REMARK: exchange of information only
when approved by owner of data !!



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Daily operation



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Daily operation RIS

- RIS Evergem and Hasselt
- Manned day and night (24/7)
- Crisis- en information center
 - Crisis: c@Iris
 - Information center: operating times, possible routes, support lock keepers, waterlevels, support SI, statistics, support invoicing, ...



Practical organisation



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Organisation

- CoRIS-team:
 - Both waterway authorities represented
 - Vision, ideas, concepts, principles, ...
 - Follow up expertgroups EU, projects, ...
- Expertgroup ICT – DS & W&Z:
 - Check concepts, ideas, ... against ICT-implementation



Organisation

- Management level:
 - Agree with draft projects: go vs no go
- Tender procedure + selection of contractor
- Follow up by:
 - Project SCOM: admin. & fin.
 - Projectgroup: technical



Lessons Learned



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Lessons Learned

- Technical issues:
 - Historically grown -> first adaptations -> replacement of different applications -> finally no real architecture.
 - Migration towards Service Oriented Architecture (SOA).



Lessons Learned

- Operational issues:
 - Rubbish in, Rubbish out
 - Repeat training
 - Take into account the level of education of your employees.
 - Keep documentation up to date!
 - Not only technical support, also business/user support
 - RIS-index is the core of your RIS!



Lessons Learned

- Project issues:
 - Timing: only possible when well prepared -> no hasty decisions!
 - Financial: always foresee an amount for unforeseen works/services/...
 - Personnel: coördinating the implementation of RIS is not a side job.

